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IT exam study guide / simulations

**Exam :** Hp2-B51

**Title :** Selling HP Document Solutions

**Vendors :** HP

**Version :** DEMO

NO.1 What are the benefits of an HP document solution sale to both you and your customer?

- A. increased sales of MFPs and greater customer satisfaction
- B. increased sales of printers and a great deal for the customer
- C. higher revenue and sales margins, and the opportunity to change the customer's work methods to increase efficiency and reduce costs
- D. higher sales volume and overheads, and the opportunity to change the customer's work methods to increase head count and reduce costs

Answer: C

NO.2 What can IT departments provide to justify spending on new projects.?

- A. ROI analysis
- B. SAP analysis
- C. ERP analysis
- D. ROA analysis

Answer: A

NO.3 What do IT departments need to do to gain support for new projects?

- A. ensure the project comes in on budget
- B. satisfy the issues of implementation, roll out, and support
- C. satisfy the issues raised by finance and purchasing departments
- D. ensure the project meets overall business strategy and identify the beneficiaries

Answer: D